

# **Visitor Access Statement for Browsholme Hall**

## **Introduction**

Browsholme Hall is an historic house and private home of the Parker Family, containing the unique antiquarian collection of the fourteen generations who have lived here. We aim to provide an excellent service to all visitors and continually strive to improve. We have registered with (VAQUAS) Visitor Attraction Quality Assurance Service.

## **Pre-Arrival**

- A website [www.browsholme.com](http://www.browsholme.com)
- Leaflets providing opening times and programme of events.
- We are located opposite a rural bus stop and 7 miles from Clitheroe railway station.

## **Arrival & Car Parking Facilities**

- A car park is situated by the Tithe Barn and 300 metres from the Hall entrance.
- The route from the car park is along a gravel surface with some areas of uneven cobblestones.
- There is a drop-off point for the disabled nearer the Hall.

## **Hall**

- A charge is made for entry to the Hall and Grounds.
- There are two wide stone steps 100mm high into the Hall; thereafter all the ground floor is accessible by wheelchair.
- Floor surfaces are flagstone, timber or carpet.
- All visitors are conducted around the house by guided tour lasting approximately 1 hour.
- The tour comprises main hall, library, Regency drawing room, portrait gallery, ante room on the ground floor; yellow room and oak parlour on the first floor approached by two flights of stairs.
- Chairs are available in each room for the elderly or disabled to sit down during a tour.
- Lighting is artificial and low level.

## **Tithe Barn**

- Entry is free of charge and there are no barriers or gates to entry
- Access to the Tithe Barn is suitable for the disabled.

- Floor surfaces are level flagstone throughout.

## **Toilets**

- There are both male and female toilets in the Tithe Barn, but only limited facilities for ladies at the Hall.
- There is one disabled compliant unisex WC, with level entry, in the Tithe Barn.
- There is no alarm call system.

## **Tithe Barn Café and Bar**

- Seating is generally at antique tables.
- High chairs for children are not provided.

## **Tithe Barn Shop**

- There is no specific shop but there are souvenirs, guidebooks, leaflets, local produce and items for sale in the main foyer.
- Staff take payment in the café.

## **Outdoor facilities**

### **Hall**

- Ten acres of grounds are available to visitors including a large flat lawn at the front of the house, a formal garden, yew walk three-acre lake and woodland when the Hall & Grounds are open (see opening times).
- Surfaces are natural and uneven in places, visitors are therefore advised to wear appropriate footwear.

### **Tithe Barn**

- An enclosed area of lawn is available at the rear of the building
- At the front of the building there is a larger area of flagstone, gravel driveway and lawn free of vehicles.

## **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- Not Available.

## **Attractions (Displays, exhibits, rides etc.)**

- A calendar of events is published on our website including musical performances, theatre, exhibitions and local produce markets.

### **Additional Information**

- Dogs are welcome on a lead. We provide a water bowl at the front entrance.
- We operate a no-smoking policy. We provide sand bins at the front entrance.
- Our volunteers have all been trained to use equipment and have attended disability awareness training.

### **Contact Information**

- Telephone : 01254 827160

- Email:rebecca@browsholme.com
- Website: www.browsholme.com
- Address Browsholme Hall, Clitheroe BB7 3DE.
- Hours of operation; Various see website or contact above.
- Taxi-able (accessible taxi): Information to come.
- Local Public Transport: Bus B11 B10 Clitheroe - Slaidburn Circular see [www.traveline-northwest.co.uk](http://www.traveline-northwest.co.uk)

**We welcome your feedback to help us continuously improve if you have any comments.**

**August 2010**